Some rules violations adversely impact the eligibility of one or more student-athletes. Eligibility matters are not resolved through the infractions process. Rather, violations impacting a student-athlete's eligibility are resolved through the NCAA academic and membership affairs (AMA) group.

At the close of an investigation, the enforcement staff presents any bylaw interpretation questions to the AMA staff, which provides an interpretation. If the school disagrees with the staff interpretation, it may appeal to the appropriate peer committee.

If it is determined a violation occurred, the school declares the impacted student-athlete ineligible and seeks his or her reinstatement from the AMA staff. If the school disagrees with the staff decision or the conditions of reinstatement, it may appeal to a peer body called the Student-Athlete Reinstatement (SAR) Committee.

The school may advocate for its position throughout the interpretation and reinstatement process.