

## **THINGS TO KNOW ABOUT NCAA CHAMPIONSHIP GROUND TRANSPORTATION**

GO GROUND handles all NCAA championship ground transportation arrangements for team sports. Ground transportation that will be paid by the NCAA travel guarantee must be arranged through GO GROUND or the NCAA will not reimburse the cost. The NCAA and GO GROUND are committed to a balanced approach of Safety, Service & Savings.

**What to Expect.** Service is an important piece of the NCAA Ground Transportation Program. When using a bus operator in the NCAA network, you should expect:

1. A bus that arrives on time, with a driver who is courteous and professional.
2. A driver that assists with loading and unloading of luggage and equipment.
3. A driver that has directions to your destination and access to maps or GPS information to get you there.
4. A bus that is clean and fully functional.

Should your bus or driver not meet these expectations, please contact your GO GROUND travel coordinator as soon as possible. Your travel coordinator will do whatever possible to correct the situation as soon as practical. In addition, schools are encouraged to contact the NCAA travel department at 317-917-6757 to discuss any difficulties with ground transportation or with any questions related to NCAA travel. An NCAA travel staff member is available 24-7 during championships to assist with emergencies.

**Safety Certification Process.** All bus costs being paid by the NCAA must be scheduled with operators who meet NCAA safety requirements. If your team currently works with a favorite bus company that meets the safety requirements, their participation is welcomed. If they are already in the network, it will be easy. If not, they can contact GO GROUND and request to be in the program. Any operator is welcome, but if they are not currently safety certified it will take a few weeks to complete the process. No new certifications will occur during the championship season.

**Is your regular season bus company in the NCAA network?** Email GO GROUND to see if your bus company is in the NCAA network [NCAANetwork@goground.com](mailto:NCAANetwork@goground.com) or call 866-386-4951. If the bus company is not in our network, please have your bus company contact GO GROUND at 866-386-4951. They will walk the bus company through the application and inspection process. The safety certification is good for two years.

Bus operators pay a fee to an independent safety expert to obtain the safety certification. This is not a commission paid to the NCAA or GO GROUND, nor do either receive any commission or rebate from this fee. The fee is paid to the company who performs the safety audit and is partially underwritten by the NCAA. The NCAA pays 100 percent of the annual GO GROUND fee, as well as a bonus program for bus drivers that exceed a team's expectations.

**Division Specific Ground Transportation Information.** Please reference the travel policies located at: <http://www.ncaa.org/championships/travel/championships-travel-information>.

### **Contact Info.**

NCAA Travel Department: 317-917-6429 or [travel@ncaa.org](mailto:travel@ncaa.org).

GO GROUND Options: 24 Hour Championship Line: 866-386-4951 or  
[ops@goground.com](mailto:ops@goground.com).

GO GROUND NCAA Bus Network Information: [NCAANetwork@goground.com](mailto:NCAANetwork@goground.com).