SPORTSMANSHIP AND GAME ENVIRONMENT
Working Group Members

Alli Stevens, student-athlete  Catholic University
Brian Wigley, FAR  Shenandoah University
Chuck Mitrano, commissioner  Empire 8
Erik Bitterbaum, president  SUNY Cortland
Gary Williams, AD  Wittenberg University
<table>
<thead>
<tr>
<th>Name</th>
<th>Title and Institution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jennifer Jacobs</td>
<td>assistant AD, Augsburg College</td>
</tr>
<tr>
<td>Justin Tolliver</td>
<td>student-athlete, Rhodes College</td>
</tr>
<tr>
<td>Karen Tompson-Wolfe</td>
<td>FAR, Westminster College (MO)</td>
</tr>
<tr>
<td>Laura Mooney</td>
<td>AD, MCLA</td>
</tr>
<tr>
<td>Tracy King</td>
<td>commissioner, Liberty League</td>
</tr>
</tbody>
</table>
Narrowed Focus of Working Group

- Fan behavior in Division III.
- Development of a certification program.
Development of Module Based Certification Program

Potential Module 1:

- Background and introduction.
- Scope of program.
- Research related to fan behavior.
Development of Module Based Certification Program

Potential Module 2:

Self-assessment tool.
Development of Module Based Certification Program

Potential Module 3:

Service excellence.

- Crowd control and service.
Potential Module 4:

Conflict resolution and bystander intervention techniques.
Development of Module Based Certification Program

Potential Module 5:

Campus action plan development tool.
Straw Poll Question

What incentives would likely motivate your institution to participate in a certification-based program?

No. 1 = Signage or public recognition.
No. 2 = Championships linked incentive (e.g., preferential status on hosting decisions).
No. 3 = Institution would participate without incentive.
No. 4 = Not likely to participate regardless.
Straw Poll Question

What group of fans has consistently caused the most difficult issues at your institution’s events in the past?

No. 1 = Student section.
No. 2 = Parents of student-athletes.
No. 3 = General fans or program boosters.
No. 4 = Visiting fans.
Straw Poll Question

Which type of tool is more beneficial for your athletics department to receive from this type of program?

No. 1 = Best practices for crowd control.
No. 2 = Established national guidelines/ baseline expectations for fan behavior.