

Logging Into Program Hub

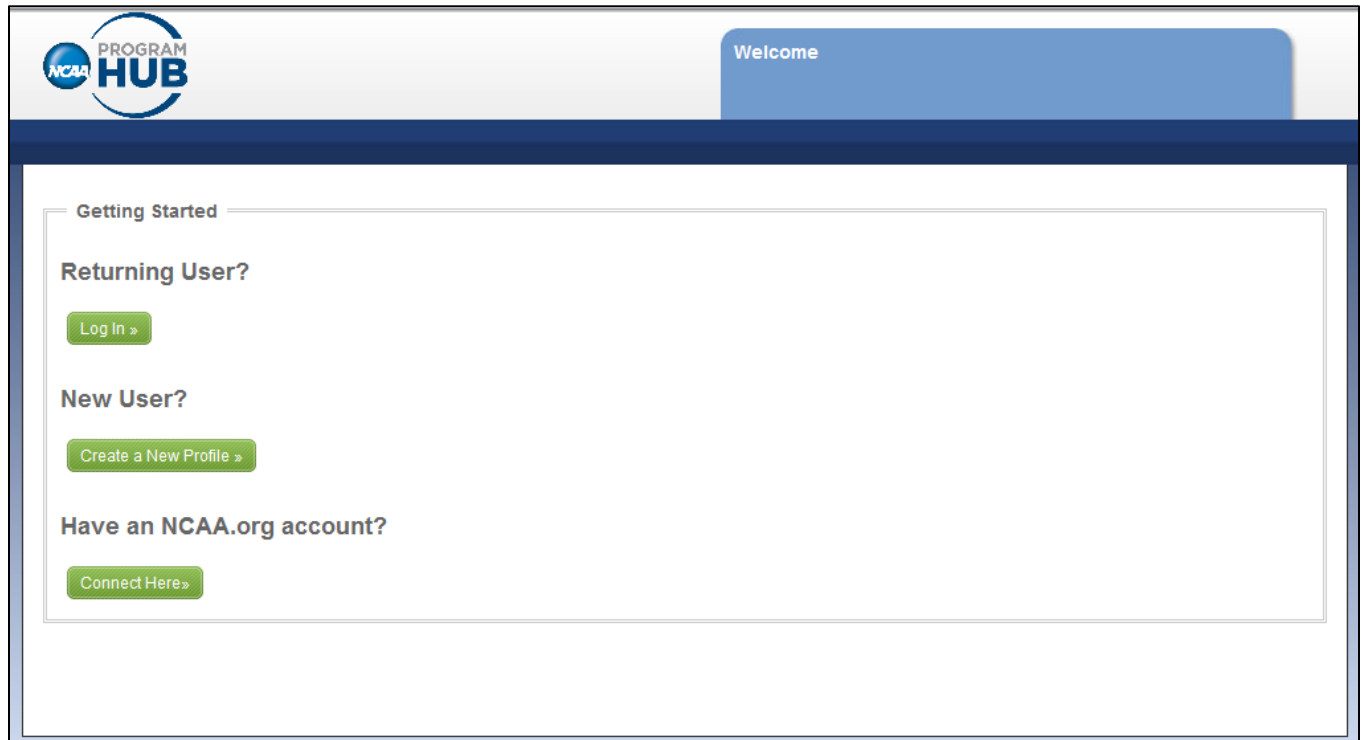


Figure 1 – Program Hub Welcome screen

1. Access Program Hub at www.ncaa.org/programhub.
2. There are three ways to login to Program Hub:
 - **Returning User?** Choose this option if you have already created an account and do not have an NCAA.org account.
 - **New User?** Choose this option if you have not already created an account and do not have an NCAA.org account.
 - **Have an NCAA.org account?** Choose this option if you have an NCAA.org. When prompted use the email address and password you use when logging in to NCAA.org.

Creating a Profile

All users must create a profile before performing any other procedures.

The screenshot shows the 'Profile Builder' interface. At the top, there is a navigation bar with 'Home', 'Profile', 'Applications', 'Prog Admin', and 'Email'. Below this is a progress bar with four steps: 'Step 1: Login Information', 'Step 2: Personal Information', 'Step 3: Institution and Role', and 'Step 4: Confirmation'. 'Step 1' is highlighted in blue. The main content area is titled 'Step 1: Login Information' and contains a form with the following fields:

- Last Name * (Admin1)
- First Name * (Program)
- Middle Name
- E-mail Address * (program.admin1@test.edu)
- Re-type E-mail Address * (program.admin1@test.edu)
- Password (masked with dots) with a note: Password is 6-12 chars, no email id or spaces allowed
- Re-type Password (masked with dots)

At the bottom right of the form, there are two buttons: 'Save' and 'Save and Continue >'. A large black arrow points to the 'Save and Continue >' button.

Figure 2 – Profile tab – Step 1: Login Information screen

Step 1: Entering Login Information

3. Enter information in all fields marked with an * (asterisk).
4. Click the **Save and Continue** button.

NOTE: Click the **Save** button if you want to save the information on this page (for this step) and complete the remaining steps later.

Quick Reference Guide for Creating A Profile

Step 2: Entering Personal Information

The **Step 2: Personal Information** screen opens.

The screenshot displays the 'Profile Builder' interface. At the top, a navigation bar includes 'Home', 'Profile' (selected), 'Applications', 'Prog Admin', and 'Email'. Below this is a progress bar with four steps: 'Step 1: Login Information', 'Step 2: Personal Information' (highlighted in orange and circled), 'Step 3: Institution and Role', and 'Step 4: Confirmation'. The main content area is titled 'Step 2: Personal Information' and contains a form with the heading 'Enter contact information below'. A note states '* indicates a required field'. The form fields are: Date of Birth * (04/12/1993), Phone * ((555)555-5555), Cell Phone ((555)555-5555), Name Badge * (Program Admin1), Gender (dropdown), Race/Ethnicity (dropdown), Address * (1234), City * (city), State (dropdown), Postal Code * (46060), Country * (United States), Primary Sport (dropdown), Dietary Needs (dropdown), and Special Accommodation (dropdown). At the bottom right, there are two buttons: 'Save' and 'Save and Continue »'.

Figure 3 – Profile tab – Step 2: Personal Information screen

1. Enter information in all fields marked with an * (asterisk).
2. Click the **Save and Continue** button.

Quick Reference Guide for Creating A Profile

Step 3: Entering Institution and Role Information

Home Profile Applications Prog Admin Email

Profile Builder

Step 1: Login Information Step 2: Personal Information Step 3: Institution and Role Step 4: Confirmation

Step 3: Institution and Role

Enter Institution and Role

* indicates a required field

Member School/Institution

School/Institution

Affiliate Organization

Affiliate Organization NCAA

Organization Name

Role/Title

Institution Role/Title * Other

Other Name

Save Save and Continue »

Figure 4 – Profile tab – Step 3: Institution and Role screen

1. (Optional) Select:
 - School/Institution.
 - Affiliate Organization.
2. Enter the Organization Name.
3. (Optional) Select the Institution Role/Title.
4. Click **Save and Continue**.

Step 4: Confirmation

Home Profile Applications Prog Admin Email

Profile Builder

Step 1: Login Information Step 2: Personal Information Step 3: Institution and Role Step 4: Confirmation

Step 4: Confirmation

Please Read

I understand that I am accessing the NCAA Registration Center, which is controlled and maintained by the NCAA. I understand that by accessing this site I agree to the terms and conditions governing use of this site and authorize the NCAA to use the information submitted for purposes related to registering me for, but not limited to, NCAA programs, scholarships, grants, awards, and committees. I understand that I am only to use this site for the purpose of registering for, but not limited to, NCAA programs, scholarships, grants, awards, and committees. Any attempts to use this site to harass or for other illegal or unauthorized purposes is strictly prohibited.

Please indicate that you understand the foregoing by checking the I Agree box below.

I have read and affirm the above statement

You **must** check this box before proceeding.

Save Save and Continue >

Figure 5 – Profile tab – Step 4: Confirmation screen

1. Click the checkbox as indicated in **Figure 5**.
2. Click **Save and Continue**. The Home screen automatically displays.

On the Home screen you will see two messages:

- Enter verification code.
 - Your account is inactive.
3. Access the email account you used in Step 1 of the Profile Builder. Look for an email with your unique verification code. Copy verification code.
 4. Go back to your Home screen in Program Hub. Click link in verification code message and paste code.
 5. Click to submit.

On the Home screen you should see a message in green that confirms your account is active.

If you need assistance logging in or creating a profile, please contact the
NCAA IT Help Desk at (317) 917-6400 weekdays from 7:30 a.m. to 5:30 p.m. Eastern time.