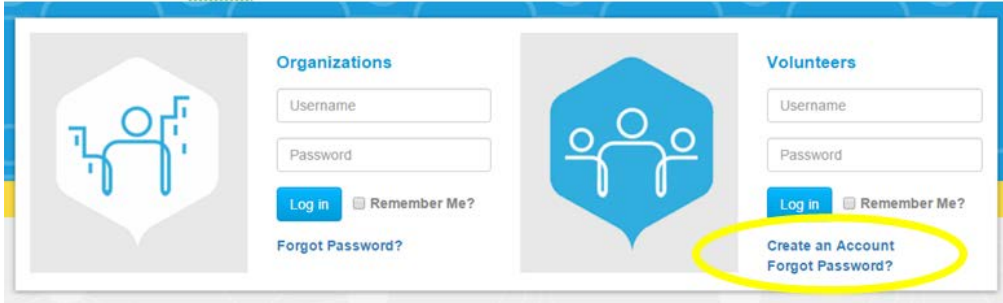


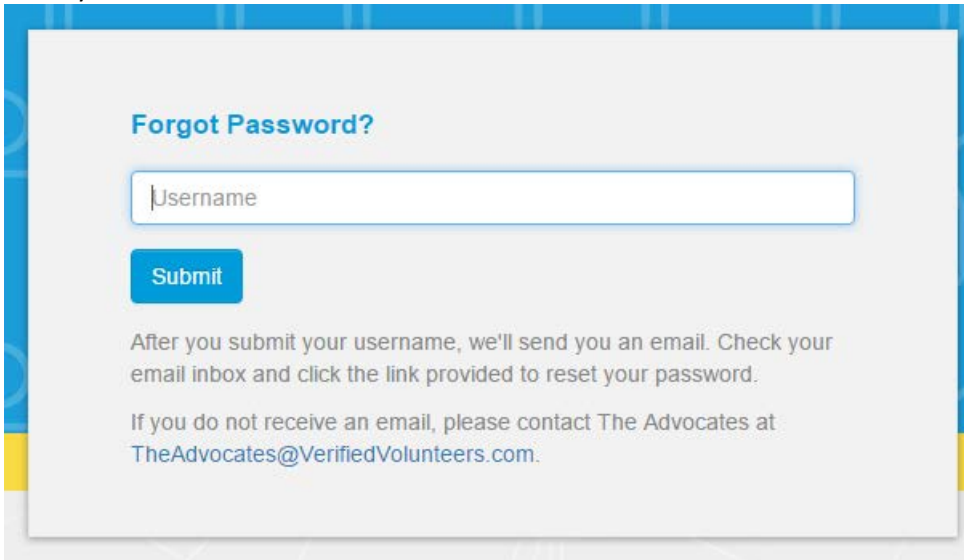
## Forgot your Log in Information for Verified Volunteers.

1. GO TO - <http://verifiedvolunteers.com>
2. CLICK – On the Volunteers side of the screen, click the Forgot Password link.



The screenshot shows the Verified Volunteers login interface. On the right side, under the 'Volunteers' heading, there are fields for 'Username' and 'Password', a 'Log in' button, and a 'Remember Me?' checkbox. Below these fields, the links 'Create an Account' and 'Forgot Password?' are visible. A yellow circle highlights the 'Forgot Password?' link.

3. Enter your Username and click the Submit button.



The screenshot shows the 'Forgot Password?' page. It features a 'Forgot Password?' heading, a text input field for 'Username', and a blue 'Submit' button. Below the button, there is instructional text: 'After you submit your username, we'll send you an email. Check your email inbox and click the link provided to reset your password.' and 'If you do not receive an email, please contact The Advocates at [TheAdvocates@VerifiedVolunteers.com](mailto:TheAdvocates@VerifiedVolunteers.com).'

4. If you do not remember your username, you will need to contact Verified Volunteers:  
**Email:** [NCAASupport@verifiedvolunteers.com](mailto:NCAASupport@verifiedvolunteers.com)  
**or Call:** 855-326-1860 - Client Code: 6024