Information about potential rules violations is reported to the enforcement staff by many sources.

Some information is not credible or sufficiently specific to warrant an investigation. Other information, however, suggests a violation may have occurred and the enforcement staff investigates accordingly.

As an investigation evolves, there are at least four paths a case can take.

1. **Closed matters.** If an investigation does not find violations, the matter is closed. If new information becomes available, the enforcement staff may reopen the case.

2. **Committee involvement.** Potential violations that are Level I or II (in Division I) or major (in Divisions II and III) are presented to the Committee on Infractions (COI). The COI decides whether a violation occurred and what, if any, penalties are appropriate.

3. **Staff resolution.** Violations that are Level III (in Division I) or secondary (in Divisions II and III) are resolved by the enforcement staff and the involved school. Appeals are presented to the COI.

4. **Eligibility determinations.** Cases involving eligibility matters are normally resolved through separate NCAA procedures. These include student-athlete reinstatement through the academic and membership affairs group or prospect certification through the Eligibility Center.