NCAA Catastrophic Injury Insurance Program
Injury Reporting Guidelines

How to Report a Claim

Contact American Specialty Insurance Services, the insurance program administrator, at:

800/245-2744

This number is monitored 24 hours a day, 7 days a week. American Specialty will contact Mutual of Omaha, the program insurer, to initiate the claims management process.

Information to Report

When you contact American Specialty, the following information will be requested:

- Name of Student-Athlete
- Name of School
- Date of Injury
- Type of Injury Sustained
- Sport Involved
- Activity During Which Injury Occurred (e.g., practice, competition)
- Information about Other Insurance Available to Student-Athlete

When to Report

True catastrophic injuries should be reported no later than the first business day following the injury and include:

- Spinal cord injury
- Severe head and neck trauma
- Partial or complete paralysis
- Injuries resulting in severely diminished mental capacity or other neurological injury that results in inability to perform daily functions
- Irrecoverable loss of speech or hearing (both ears) or sight (both eyes) or both arms or both legs or one arm and one leg

If the claim is for an injury that does not meet the above description, but there is reason to believe that expenses will breach the NCAA catastrophic injury insurance program deductible, report the claim as soon as you have knowledge that the claim may or will involve the NCAA policy.