INTERPRETIVE REQUESTS BY THE NUMBERS

✓ An URGENT interpretive request submitted in RSRO is an issue that requires a response within **two business days** (i.e., pending competition, pending departure, start or end of a term or event).

✓ **Three days** is the standard staff response time for non-urgent/standard interpretive requests.

✓ After receiving an emergency phone interpretation, conference offices and institutions MUST submit the request to RSRO within **10 business days** to document the outcome.

✓ One Phone line is dedicated to Division II emergency interpretive requests: (317) 917-6003.