In August 2013, a new NCAA Division I infractions structure was implemented to align this important regulatory function with the Association’s values. Now, two years after creating the new structure, the membership-driven changes have provided tough, fair resolutions designed to discourage rule violations and protect schools that follow the rules. In addition, based on member input, the enforcement staff has adopted a number of internal reforms to increase cooperation, enhance service levels and improve the investigative process.

Paired together, the member-led reforms and internal staff improvements have resulted in a stronger infractions process from end to end. The enhancements have increased fair treatment for all involved parties, improved relationships and increased dialogue about performance improvements. The process has become more transparent for members and involved individuals and the outcomes are more predictable. While much progress has been made, there is a commitment to continuous evaluation and improvements to the infractions process.